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Terms and Conditions

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- We accept Master Card, Visa, Discover Card and American Express. Paypal or credit card on file is our preferred method for resellers.
- All shipping costs will be added to total order. Any sales tax will be applied, where applicable.
- All products are guaranteed against defects for 30 days from date of invoice. Pneumatic components have a 90 day manufacturer warranty, and DC Design Studio, LLC provides a 365 day warranty on its manufactured products. This does not include shipping to or from DC Design Studio, LLC.
- Accessories are sold separately.
- Photos may vary from actual products.
- No C.O.D. orders.

Returns and Cancellations

- Due to the seasonal use/nature and the design/concept theft of the Halloween and Haunted industry, no returns are allowed.
- Products may be returned within 5 days of receiving the product ONLY IF defective.
- There will be a 50% restocking fee on orders that are returned via rejecting delivery unless otherwise specified by a representative of DC Design Studio, LLC IN WRITING.
- There will be no returns on custom built orders at any time period unless received defective.
- Missing product or product damage claims must be made to DC Design Studio, LLC, within 2 days of delivery. If freight shipping is used, please inspect shipment prior to accepting delivery. Once accepted, legally the freight company does not have to pay for damages.
- No used products will be credited for any reason.
- There will be no cancellations allowed in excess of 7 days after placing an order. In addition, orders in the process of being shipped can not be cancelled.

In no event will DC Design Studio, LLC or any of its representatives be liable for any damages or injuries, however they may occur, related to any products sold through DC Design Studio, LLC online business, retail business or wholesale business.

Except as expressly stated herein, DC Design Studio, LLC makes no representations or complied of any kind with respect to products sold.